

ANNEX – A TO TENDER NO: TBPLC/HO/GSSD/PPD/TENDER/2024/37(A) (REVISED) DT: 24 OCTOBER 2024

Details of the Technical Specification of 110 Units Lobby Type ATM are as under:

S/N	Feature	Required Specification	Bidder's Response
1.	General <ul style="list-style-type: none"> Brand Name Model Model Released Date Country of Origin Country of Manufacture/Assemble Port of Shipment ATM Type 	<ul style="list-style-type: none"> Model Released Date not below 2018. Year of production must be after issuance of Work Order Date. Transshipment not allowed. ATM Type : Lobby Other details to be mentioned. 	
2.	Functionalities Minimum Requirement	<ul style="list-style-type: none"> Fast Cash Cash withdrawal Cheque Book Request (Optional) Credit Card Payment Balance Inquiry Mini Statement Statement Request (Optional) Fund Transfer Utility Bills payment PIN Change 	
3.	PC Configuration <ul style="list-style-type: none"> PC Type CPU RAM HDD ROM Motherboard Mouse Keyboard Display/Monitor Speaker 	<ul style="list-style-type: none"> Min Core i-5 Processor Speed min 2.50 Ghz (latest generation) OEM shall certify the generation. 16 GB RAM (Two slot prepared) Minimum 1 TB SSD Hard Disk Other Details to be mentioned 	
4.	Printer <ul style="list-style-type: none"> Journal Printer Receipt Printer 	Journal/Receipt Printer	
5.	EPP	Please mentioned details of encryption standard of EPP	
6.	Card Reader <ul style="list-style-type: none"> Track1,2,3 Readable Smart/Chip Card Readable, NFC Enabled (optional) 	<ul style="list-style-type: none"> DIP Card Reader is preferred. Motorized Permissible Other details to be mentioned 	
7.	EMV Compliant <ul style="list-style-type: none"> VISA Master card UnionPay 	To be mentioned (Note: Before deployment VISA/MasterCard/UnionPay certification must be completed)	

S/N	Feature	Required Specification	Bidder's Response
8.	Communication <ul style="list-style-type: none"> • Network • Protocol • Port 	<ul style="list-style-type: none"> • TCP/IP as Network Protocol • Other details to be mentioned 	
9.	Security <ul style="list-style-type: none"> • Safe • Vault Certification • Lock • Anti-Skimming • PIN Shield • Key PAD • Encryption • Antimalware • Bio-Metric • Labeling • Monitory Protection 	<ul style="list-style-type: none"> • Built-in Anti-Skimming & PIN Shield • Digital lock with One Key Lock (high-quality key lock for enhanced security and reliability.) Any issue related to lead time must be mentioned along with alternative option with cost/price (if applicable). • Biometric facilities (thumb/face/iris etc. to be mentioned) • Other details to be mentioned. 	
10.	Camera <ul style="list-style-type: none"> • Portrait Camera • Cash Slot Camera 	<ul style="list-style-type: none"> • Both required • Other details to be Mentioned 	
11.	Software <ul style="list-style-type: none"> • Operating System • ATM Applications 	<ul style="list-style-type: none"> • Minimum Windows 10 Operating System (OS) Licensed Version. • License validity date need to be mentioned (OS and other). • License updatable or Not to be mentioned (OS and others) • Others Software details to be mentioned 	
12.	Dispenser Module <ul style="list-style-type: none"> • Technology • Presenter • Number of Cash Cassette • Cassette Capacity • Cash Reject BIN Capacity • Card Reject BIN Capacity • Cash Retract BIN Capacity • Currency Checker • Note Dispense • Shutter 	<ul style="list-style-type: none"> • Note dispense capacity need to be mentioned. • Physical Cash capacity at Cash Cassette need to be mentioned. • Other details need to be mentioned 	
13.	Earthen value absorption capacity	Earthen absorption capacity of ATM in Ohm/Volt with range	Pls mention earthen absorption capacity of ATM in Ohm/Volt with range
13.	Working Environment <ul style="list-style-type: none"> • Temperature • Humidity • Power Consumption 	To be mentioned	
14.	Dimension & Weight <ul style="list-style-type: none"> • Height • Width • Depth 	To be mentioned	



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	<ul style="list-style-type: none"> Wight 		
15.	Compatibility	ATMs offered should be capable of being fully integrated with the existing Trust Bank PLC. systems immediately on installation without any modifications/testing and providing the same functionalities as existing ATMs installed by Trust Bank PLC.	
16.	Other features <ul style="list-style-type: none"> Multilingual transaction guidance Media indicators Lead through indicator Operator interface 	To be mentioned	
17.	Supports of switch System	To be mentioned	
18.	Product Service/Support Period	<ul style="list-style-type: none"> Support service will be minimum 10 (ten) years. Please mentioned price list of spare parts along with the tender documents. 	
19.	Warranty	Minimum one (01) year full warranty with spare parts and labor	
20.	Training	If new model offered other than Wincor/NCR/GRG training must be provided for 05 working days for Free of Cost.	

