

Trust Bank PLC.

Corporate Head Office Shadhinata Tower Bir Srestha Shaheed Jahangir Gate Dhaka Cantonment, Dhaka-1206 Bangladesh

Tender Reference: TBL/HO/GSSD/PPD/TENDER/2025/16

Date: 06 March 2025

# $\frac{\text{SCHEDULE OF TENDER FOR PROCUREMENT OF 500 UNITS POS MACHINE \& ACCESSORIES FOR}{\text{TRUST BANK PLC.}}$

# **TECHNICAL OFFER**

1. Name of the Company

2. Address

3. Contact Person & Designation

4. Telephone No & Email Address

5. Technical Specification of POS

S/L	Features	Specifications	Comply / Non- Comply	Bidder's Specification
1.	Brand Name	Wizar/Newland N910 Pro/UROVO i9100 or equ		
2.	Model No.	To be mentioned		
3.	Country of Origin	To be mentioned		
4.	Country of Manufacture	To be mentioned		
5.	POS Type	To be mentioned		
6.	Standard Features	To be mentioned		
7.	Contactless Capacity	To be mentioned		
8.	Connectivity Communication	To be mentioned		
9.	SIM Slot	To be mentioned		
10.	Processor	To be mentioned	100	
11.	Memory	To be mentioned		
12.	Operating System	To be mentioned		
13.	Display	To be mentioned		
14.	Logo Option in Display	To be mentioned		
15.	IC Card Reader Details	To be mentioned		
16.	EMV Approval	To be mentioned		
17.	P2P Encryption	To be mentioned		
18.	PCI Version and Approval	To be mentioned		
19.	Multiple Application Supported	To be mentioned		
20.	SAM Slots	To be mentioned		
21.	Keypad	To be mentioned		
22.	Audio	To be mentioned		
23.	Wireless Modem	To be mentioned		
24.	Barcode Reader	To be mentioned		
25.	Camera	To be mentioned		

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S/L	Features	Specifications	Comply / Non- Comply	Bidder's Specification
26.	Biometric reader	To be mentioned		
27.	Payment Brand	To be mentioned		
28.	Host Interface	To be mentioned		
29.	Dimension	To be mentioned		
30.	Thermal Printer	To be mentioned		
31.	Battery Option	To be mentioned		
32.	Battery Backup Time	To be mentioned		
33.	Power Adapter	To be mentioned		
34.	Transactions	To be mentioned		
35.	Report	To be mentioned		
36.	Kernel	To be mentioned		
37.	Protocol Supported	To be mentioned		
38.	Environmental	To be mentioned		
39.	Warranty	To be mentioned		
40.	Accessories	To be mentioned		

### 6. Required Documents:

Bidders must submit the following documents along with their offer and their offer would be in their own Letter Head Pad and signed by any authorized persons.

- a. Distributorship/ Premier Partner/Re-seller Partner/Partner Certificates from Manufacturer.
- b. Manufacture Authorization Letter.
- c. Experience certificates.
- d. Work Order.
- e. Income Tax certificate.
- f. Valid VAT registration certificate.
- g. Valid Trade License.
- h. Company profile.
- i. Product Catalogue
- j. Details of client list.
- k. Details of Certified Engineer for offered products.
- 1. Description of their support team with the profile of experts.
- m. Additional documents (Which may add extra weightage of bidder for this type of work)
- 7. **Delivery Time** (To be mentioned): ......(Days)

## 8. Terms and Conditions for the Bidder:

a. The offer will be received up to 11:00 AM on 17 March 2025 and be opened (Technical Offer only) at 12:00 PM on 17 March 2025 at TBL, Purchase & Procurement Department, Shadhinata Tower (Level – 05), Bir Sreshtha Shaheed Jahangir Gate, Dhaka Cantonment, Dhaka-1206. If the Tender cannot be opened as per scheduled date and time due to unavoidable circumstances, the same will be opened on the next working day at the same time or opening schedule provided to the respective tender section of TBL website (www.tblbd.com/tender). No vendor/bidder/firm is required to attend during opening of Technical Offer.

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- b. This Schedule along with required documents should be submitted in "Envelope-1" clearly marked as "Technical Offer" within the stipulated time.
- c. Year of production not before 2024.
- d. The vendor must provide the original equipment and mention the country of origin. Product must be delivered from authorized channel.
- e. The vendor must provide original Manufacturer Authorization Certificate to be submitted along with the
- f. The vendor must have OEM partnership for the offered solution. OEM warranty should be provided.
- g. The product must be implemented by an OEM engineer. The vendor must have at least one certified engineer for the offered solution.
- h. The vendor must have prior experience of implementing the offered product in Financial Sector/Telcos.
- i. The vendor must provide original Manufacturer Authorization Certificate to be submitted along with the bid. Bidder should submit detailed BOM for the offered product.
- j. The vendor must have OEM partnership for the offered solution. OEM warranty should be provided.

Signature (full)	
Name	
Date	
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