

Frequently Asked Questions

Why is this year's Annual General Meeting (AGM) virtual?

Pursuant to Bangladesh Securities and Exchange Commission's Order, Trust Bank Limited (TBL) convenes the 25th AGM through Virtual Platform using <https://trustbank.bdvirtualagm.com>.

What is the link for the virtual AGM?

<https://trustbank.bdvirtualagm.com>. The link will be activated from 10.00 a.m. on Tuesday, 16 July 2024.

How can the Shareholders participate in the virtual AGM?

The Shareholders will only be eligible to participate in the AGM, if they are listed as shareholders of Trust Bank on the Record Date (i.e. 29 May 2024). The eligible Shareholders shall join the meeting from their respective location using desktop, laptop, mobile phone and tablet supported by internet connection. By participating virtually, Shareholders will be able to view a live webcast of the meeting, ask questions online and submit votes in real time. In order to log into the system (i.e. <https://trustbank.bdvirtualagm.com>), the Shareholders need to put the 16-digit BO number or Folio number.

How can the Shareholders submit their questions/comments?

Shareholders may submit their questions/comments electronically to share.dept@tblbd.com before 48 hours of commencement of the AGM. The Shareholders also have the option of submitting questions/comments through the Virtual Platform (i.e. <https://trustbank.bdvirtualagm.com>) from 10.00 a.m. on 15 July 2024. TBL will address the questions/comments and answer them in a dutiful and discretionary manner.

Who is entitled to vote?

Any Shareholder whose name appeared in the Register of Members as on the Record Date is eligible to vote at the AGM. However, the Shareholder(s) may appoint a proxy to attend and vote on his/her behalf. The Proxy Form (properly stamped and duly signed by the Member) must be submitted at the Share Department of the Bank at any time not less than 72 hours before the AGM.

How long will the voting line/e-voting options remain open for casting votes?

The voting line/e-voting options will be activated from 10.00 a.m. on Monday, 15 July 2024 and will remain open up to the closure of General Meeting.

If I am a few minutes late logging into the virtual AGM site, am I still allowed entry?

You can login at any time during the course of the meeting at <https://trustbank.bdvirtualagm.com>.

May the Shareholders also attend the AGM at the venue?

No. Unfortunately, it is not possible to attend the AGM physically at the venue instead Shareholders shall only join the AGM virtually through <https://trustbank.bdvirtualagm.com>.

Queries

Should you have any further queries regarding AGM, please contact any of the following numbers: +88-02-44870031, +88-02-44870032, +88-02-44870014, Ext: 2021, Direct: +88-02-44870006.


Trust Bank Limited's AGM Operational Manual




Online AGM & e-voting system with this simple step for Shareholder:


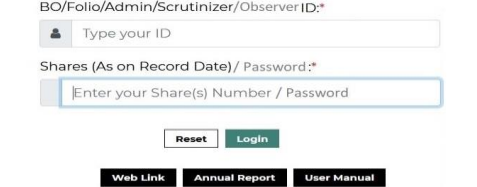
Supported Browser: Latest version of


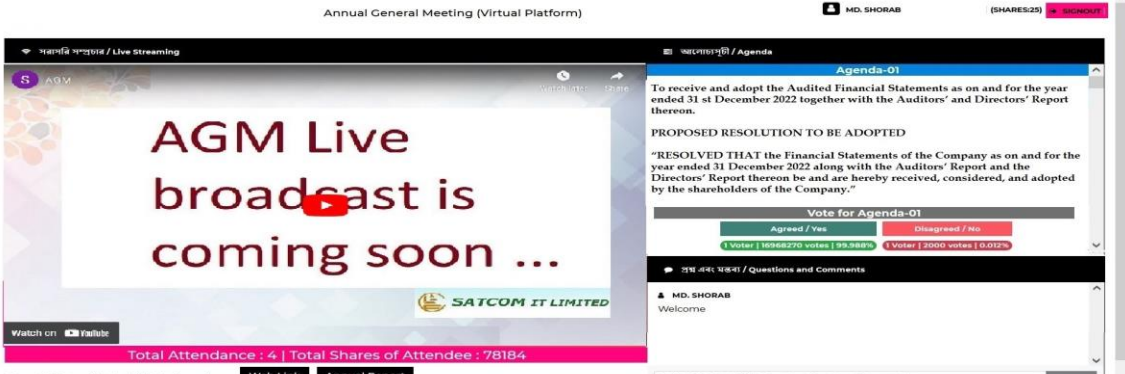
Google Chrome , Microsoft Edge , Opera , Safari , Mozilla Firefox 

Supported Device: Laptop, Desktop, Tab, Mobile (android/ iPhone)

 <p>Step - 1</p>	<p>Log in to the link-</p>
	<p>https://trustbank.bdvirtualagm.com</p>

 <p>Step - 2</p>	<p>Log on Interface</p>	
	<p>Before Activation</p>	<p>After Activation</p>
		
<p>Pre-Registration: Members who would like to express their views/ask questions as a speaker at the Meeting may pre-register themselves by sending a request from their registered e-mail address/mobile number mentioning their BO/Folio ID 25 hours before the AGM. (AGM will be held on 16th July 2024 (Tuesday) at 11:00 AM BST). Only those Members who have pre-registered themselves as a speaker will be allowed to express their views/ask questions during the AGM. The Company reserves the right to restrict the number of speakers depending on the availability of time for the AGM.</p>		

 <p>Step - 3</p>	<p>Login screen:</p> <p>a) Type 16 digit BO number or Folio number*</p> <p>b) Click Next button then</p> <p>c) Number of Share(s) as on record date</p> <p>d) Click Login button</p>	<p>Sign In</p> 
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 <p>Step - 4</p>	<p>Shareholders can see:</p> <p>a) Live Streaming, b) Total attendance (Number of Shareholders with Total Shares), c) Agenda & Agenda wise voting result d) Question & Comments.</p>
	

Shareholders can do:
 Shareholders can vote (**Yes / No**) for any Agenda
 Click on **Green Button For Favor** or
 Click on **Red Button For Against**

Step - 5

Shareholders can do:
 Shareholder can submit Question or Comments.
Type your Question or Comments (English or Bangla) then click **Submit** Button.

Step - 6

Shareholders can download:
On login screen- Annual Report, Notice, User Manual & can see company's web site
On live streaming screen - Annual Report & can see company's web site

Step - 7

Shareholders can Sign out:
 Shareholder can **Sign out** the AGM & e-voting system

Step - 8