

CREDIT CARD SERVICE REQUEST FORM

Personal Details

Customer Name: _____
 Address: _____

 Contact : _____ Email Address : _____
 Card No : _____

Service Request

- Card Renewal/Replacement Required (Please Specify Reason) _____
- Address Change (Please Specify) _____

- Revise Credit limit (Please attach latest income documents, CIB, NID, Office ID) _____
 TBL Account No. (If Any) _____
- Lien Cancellation (Please insert your lien A/C No.) _____
- Auto Debit Instruction/Cancellation (Minimum/Full) A/C No. _____
- POS/ATM/E-Commerce Limit Revise _____
- Revise E-Commerce Limit, without OTP option (Example- Ali Express, Netflix, Microsoft Stores, etc.)
 ➤ BDT _____ USD _____
- Conversion of Credit Limit:
 ➤ BDT _____ to USD _____
 ➤ USD _____ to BDT _____
- Card / PIN Re-issue (Please Specify Reason) _____
- Card Cancel (Please Specify Reason) _____
- SMS/Email Notification Service (Mobile/Email Number) _____
- Others (Please Specify) _____

 Cardholder Signature

 Date

For Bank Use Only

Assigned Member: _____
 Remarks: _____

 Support Officer Signature

 Authorized Signature